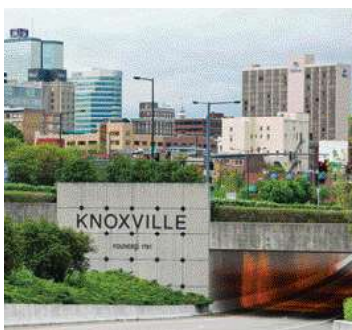




Knoxville Police Department

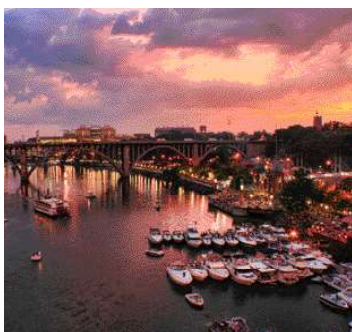
2020 Annual Report

Knoxville Police Department



About Knoxville, Tennessee

Knoxville is exactly what people declare it to be: a hidden gem. First-time visitors are typically amazed by all the city has to offer. In this one, unique location, mountains meet music... art meets adventure... culture meets cuisine... and no one meets a stranger. The pure walkability of downtown allows people to explore and discover vibrant murals, local music, historic sites, art museums, parks, greenways and more. With its sophisticated mix of culture and cuisine, served up with genuine hospitality, Knoxville will surprise you.



Knoxville is the home of the flagship campus of the University of Tennessee, whose sports teams, the Tennessee Volunteers, are popular in the surrounding area. Knoxville is also home to the headquarters of the Tennessee Valley Authority, the Tennessee Supreme Court's courthouse for East Tennessee, and the corporate headquarters of several national and regional companies. Revitalization initiatives by city leaders and private developers have had major successes in spurring growth in the city, especially the downtown area. As one of the largest cities in the Appalachian region, Knoxville has positioned itself in recent years as a repository of Appalachian culture and is one of the gateways to the Great Smoky Mountains National Park.



Whatever your passion, Knoxville knows how to fuel it. Step into its borders and discover fine food, festivals, award-winning theatres and music for every ear. Knoxville puts no bounds on its surprises. No matter how high the bar is set upon your arrival, Knoxville is ready to jump.



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Knoxville Police Department

Leadership

"The first responsibility of a leader is to define reality. The last is to say thank you. In between, the leader is a servant."

— Max DePree



**Eve Thomas,
Chief of Police**



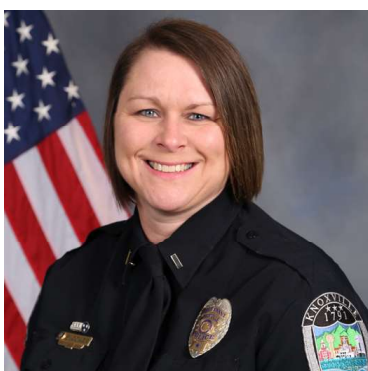
Deputy Chief Cindy Gass



Deputy Chief Ronald Green



Deputy Chief Kenny Miller



Captain Susan Coker



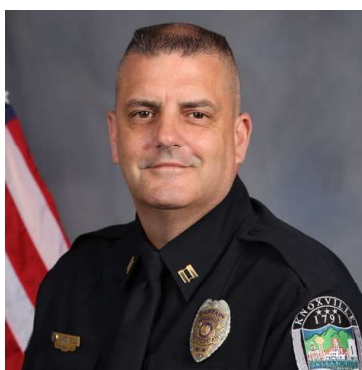
Captain Brian Evans



Captain Don Jones



Captain John Kiely



Captain David Powell



Captain Tony Willis

2020 Annual Report

Letter from the Chief

The Honorable Indya Kincannon
Mayor, City of Knoxville

Dear Mayor Kincannon,

Each year, the Knoxville Police Department prepares a report on the activities and achievements of the department. With great pleasure and pride, I present the Knoxville Police Department's 2020 Annual Report.

There proved to be no shortage of challenges in 2020. Primarily, the onset of the COVID-19 pandemic created a multitude of issues. The various health and safety measures that were required to stop the spread of the virus also meant that our opportunities to engage with the community were greatly reduced. Most importantly, we also had to find ways to continue to effectively police while minimizing our officers' risk of exposure to the virus. While maneuvering through the pandemic, we also experienced a severe uptick in violent crime, mirroring trends that were seen throughout the country,

Despite those challenges, Knoxville Police Department officers remained tireless in their efforts to keep Knoxville safe. And officers did so at great personal risk of exposing themselves or their families to the COVID-19 virus. In 2020, KPD officers responded to over 267,000 calls for service, logged over 26,000 reports and made over 7,800 arrests, including nearly 500 for driving under the influence. Officers also issued nearly 69,000 citations and documented an additional 7,000 interactions through the continued use of field interviews.

With your support as well as the support of the members of City Council, the KPD was able to greatly improve its operations and the services it offers for those we serve. At the tail end of 2020, the KPD started the process of outfitting its officers with body-worn cameras for the first time in the department's history. That process was completed in early 2021, and body-worn cameras are now deployed to all patrol officers. In the fall of 2020, the KPD also launched its pilot co-responder program, partnering with the McNabb Center to pair a KPD officer with a behavioral health specialist to respond to calls that present a behavioral health need.

In addition to the improvement of outward facing services, in 2020 we also launched our Employee Wellness Program in an effort to provide additional resources and opportunities for officers and civilian employees to improve their overall wellness. If 2020 showed us anything, it showed us the mental, emotional and physical toll of being a police officer. This program is a passion of mine, and one that I hope will provide the support our officers and employees need.

Those are just a few of the highlights from 2020. Above all else, I am proud of our officers for their consummate professionalism and devotion to the safety of our city. As always, I am grateful to you, City Council, our community partners and the city as a whole for supporting our efforts. Public safety is a shared responsibility, and I am fortunate to share that responsibility with so many people who want the same thing – a safe place to live, work and play.

Sincerely,

Chie M. Thomas



Knoxville Police Department

January

Employees Complete CIT

Four Knoxville Police Department employees completed the 40-hour Crisis Intervention Team training. The KPD currently has over 80 officers who have completed the training.



February

Promotional Ceremony

During a ceremony held at the Civic Coliseum, the KPD announced the promotion of 15 officers. Seven officers were risen to the rank of Sergeant, six Sergeants were promoted to Lieutenant, and two Lieutenants were promoted to Captain.



March

Deployment to Cookeville

Following the devastating tornadoes that hit Cookeville in early March, several KPD officers volunteered on their days off to deploy to Cookeville to assist with site security functions.



April

Policing in a Pandemic

KPD officers continued to work diligently throughout the COVID-19 pandemic while making numerous adjustments to their normal routine. That included conducting daily roll calls outside of the building.



May

New Class of Recruits

The members of the 2020-A Basic Recruit Class began their journey to become KPD officers in early May. Numerous precautions were implemented in order to keep the recruits and training staff safe during the COVID-19 pandemic.



June

Unity March

Numerous KPD officers, including Chief Eve Thomas, took part in a Unity March down MLK Jr. Avenue as a show of solidarity in the fight against rising rates of gun violence.



2020 Annual Report

July

Command Staff Walks

In July, the KPD Command Staff began a series of neighborhood walks to meet with residents, answer questions and field concerns. The first neighborhood walk was conducted in the Island Home community.



August

Back To School

In preparation for the 2020-21 school year, Safety City personnel and KPD Community Outreach helped stuff bags with school supplies for the "SchoolMania" giveaway.



September

2020-A Basic Recruit Class

On September 29, the KPD held the graduation ceremony for the 2020-A Basic Recruit Class, as 18 men and women were sworn in as KPD officers. Additionally, the KPD celebrated the promotion of three long-tenured officers.



October

Drug Take Back Event

On October 24, the KPD Property Management Unit helped host a Drug Take Back Event alongside the DEA as part of the National Prescription Drug Take Back Day. In total, over 480 pounds of unwanted medication was collected and safely disposed of.



November

UT Football

Knoxville Police Department officers continued to staff the University of Tennessee football games during a season unlike any other. KPD officers provide security in and around Neyland Stadium, one of the largest college football venues in the country.



December

Body Camera Deployment

In December, the Knoxville Police Department completed the initial phase of outfitting its officers with body-worn cameras. A total of 50 body cameras and upgraded in-car camera systems were deployed in the field. The complete deployment was completed in early 2021.





**OFFICER JASON LAY
OFFICER OF THE MONTH
JANUARY**



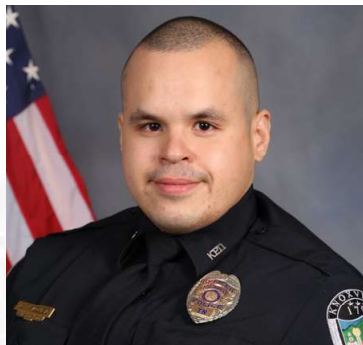
**OFFICER BRIAN MASON
OFFICER OF THE MONTH
JANUARY**



**OFFICER CHRISTOPHER BROOKS
OFFICER OF THE MONTH
JANUARY**



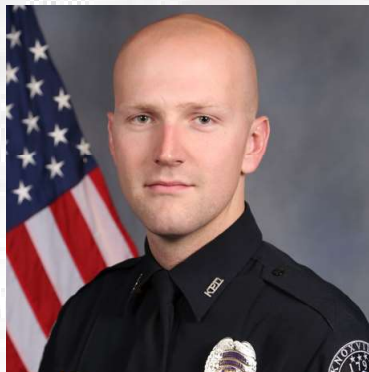
**OFFICER JD HOPKINS
OFFICER OF THE MONTH
JANUARY**



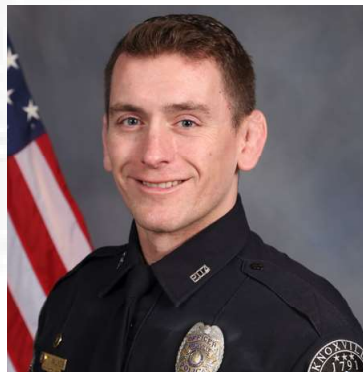
**OFFICER LUIZ VAZQUEZ
OFFICER OF THE MONTH
JANUARY**



**SHANNON MORRIS
EMPLOYEE OF THE MONTH
JANUARY**



**OFFICER AUSTIN JORDAN
OFFICER OF THE MONTH
FEBRUARY**



**OFFICER TIM WALKER
OFFICER OF THE MONTH
FEBRUARY**



**OFFICER CHAS TERRY
OFFICER OF THE MONTH
FEBRUARY**

**MIKE WAGGONER
LEADERSHIP AWARD**



LIEUTENANT STEVE STILL



**LIEUTENANT ROB TAYLOR
OFFICER OF THE MONTH
FEBRUARY**



**OFFICER GREG WOMAC
OFFICER OF THE MONTH
MARCH**



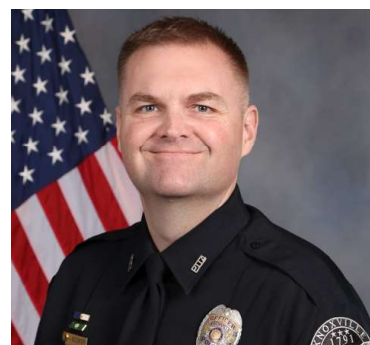
**OFFICER SHARON TERRELL
OFFICER OF THE MONTH
MARCH**



**SERGEANT SAM HENARD
OFFICER OF THE MONTH
MARCH**



**SERGEANT RODNEY PATTON
OFFICER OF THE MONTH
MARCH**



**OFFICER JASON BOOKER
OFFICER OF THE MONTH
MARCH**

★
**EMPLOYEES OF
THE YEAR**

**SCOTT ERLAND AND
MARCIE ALLS**



★
**OFFICERS
OF THE YEAR**
★



**OFFICER PHIL
JINKS**



**OFFICER CHAS
TERRY**



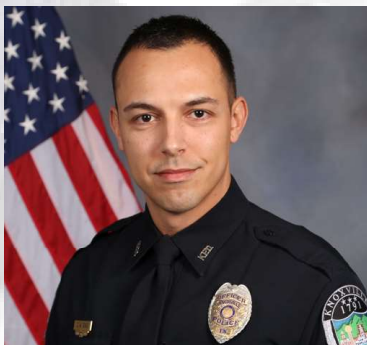
**OFFICER CHAS TERRY
OFFICER OF THE MONTH
MARCH**



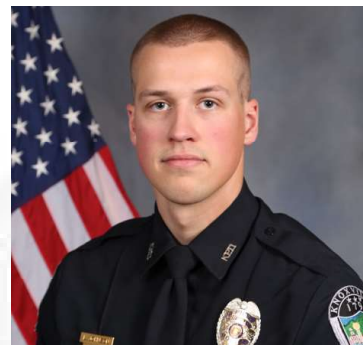
**OFFICER ANDREW MARKHAM
OFFICER OF THE MONTH
MARCH**



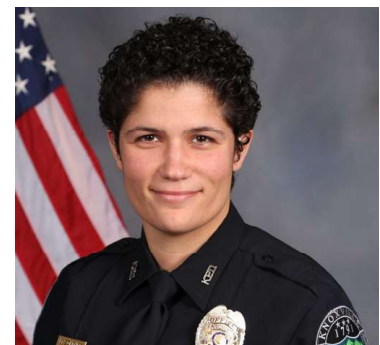
**OFFICER TERRY CROWE
OFFICER OF THE MONTH
APRIL**



**OFFICER FRANCISCO VARGAS
OFFICER OF THE MONTH
APRIL**



**OFFICER LUKE JOHNSON
OFFICER OF THE MONTH
APRIL**



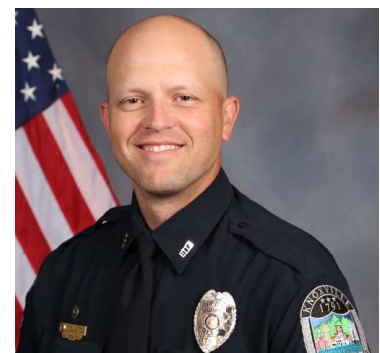
**OFFICER MALACHI SOLDNER
OFFICER OF THE MONTH
APRIL**



**ERIC MILLER
EMPLOYEE OF THE MONTH
APRIL**



**OFFICER TODD STRICKENBERGER
OFFICER OF THE MONTH
MAY**



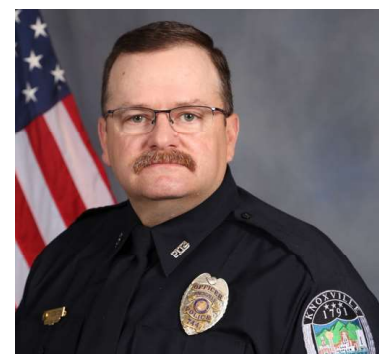
**SERGEANT THOMAS CLINTON
OFFICER OF THE MONTH
MAY**



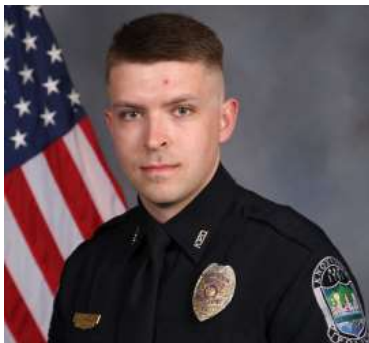
**OFFICER GEOFFREY MURRET
OFFICER OF THE MONTH
MAY**



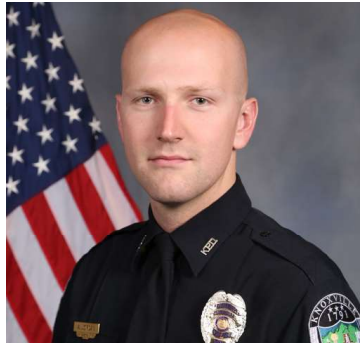
**OFFICER TIM RIDDLE
OFFICER OF THE MONTH
MAY**



**OFFICER DARRELL SEXTON
OFFICER OF THE MONTH
JULY**



**OFFICER DAVID CHANDLER
OFFICER OF THE MONTH
JULY**



**OFFICER AUSTIN JORDAN
OFFICER OF THE MONTH
JULY**



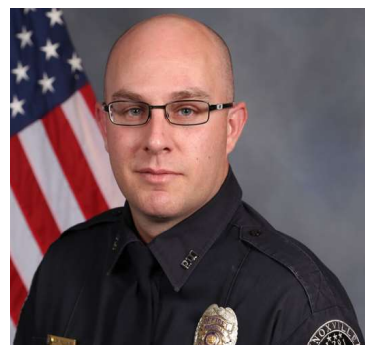
**OFFICER CONNOR COX
OFFICER OF THE MONTH
JULY**



**OFFICER JACOB WILSON
OFFICER OF THE MONTH
JULY**



**OFFICER FRANCISCO VARGAS
OFFICER OF THE MONTH
JULY**



**OFFICER CHRIS WILLIAMS
OFFICER OF THE MONTH
JULY**



**OFFICER BRANDON LIVELY
OFFICER OF THE MONTH
JULY**



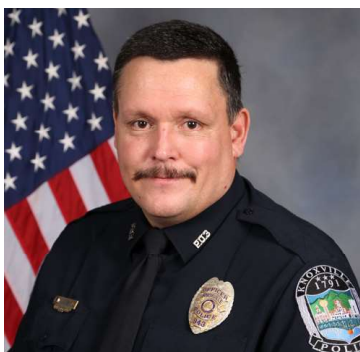
**OFFICER KRISTA DAVIES
OFFICER OF THE MONTH
AUGUST**



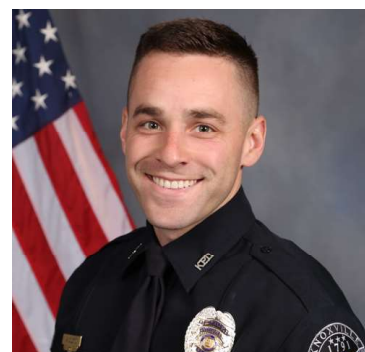
**OFFICER NELSON HAMILTON
OFFICER OF THE MONTH
AUGUST**



**OFFICER DEREK BAIRD
OFFICER OF THE MONTH
AUGUST**



**OFFICER ALAN MEISHEID
OFFICER OF THE MONTH
AUGUST**



**OFFICER ANDREW CLOYD
OFFICER OF THE MONTH
SEPTEMBER**



**OFFICER DYLAN BRADLEY
OFFICER OF THE MONTH
SEPTEMBER**



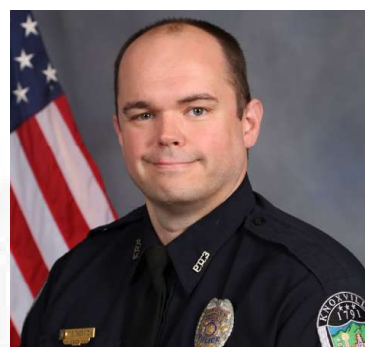
**OFFICER ADAM BARNETT
OFFICER OF THE MONTH
SEPTEMBER**



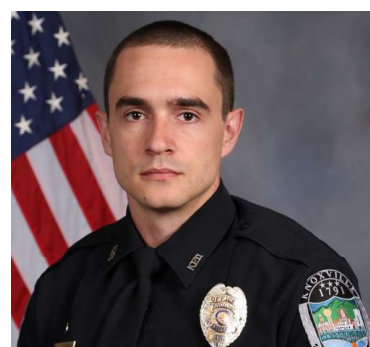
**OFFICER JAMES GADD
OFFICER OF THE MONTH
SEPTEMBER**



**OFFICER JASON BOSTON
OFFICER OF THE MONTH
SEPTEMBER**



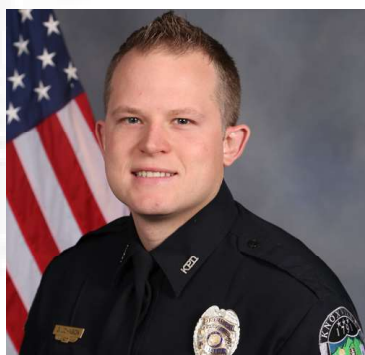
**OFFICER EVAN THORNTON
OFFICER OF THE MONTH
OCTOBER**



**OFFICER SETH HENDERSON
OFFICER OF THE MONTH
OCTOBER**



**OFFICER AUSTIN JORDAN
OFFICER OF THE MONTH
NOVEMBER**



**OFFICER GORDON JOHNSON
OFFICER OF THE MONTH
DECEMBER**



**OFFICER AUSTIN BREWSTER
OFFICER OF THE MONTH
DECEMBER**



**OFFICER CHRIS MEDINA
OFFICER OF THE MONTH
DECEMBER**



**OFFICER JONATHON CLABOUGH
OFFICER OF THE MONTH
DECEMBER**



**OFFICER WILLIAM FERGUSON
OFFICER OF THE MONTH
DECEMBER**

*Employee Awards and Commendations***OFFICER OF THE MONTH**

The Officer of the Month Medal accompanied by a commendation certificate, shall be presented by the Chief of Police to a member who Has exhibited outstanding quality service to the department and/or community. Consideration will be given to members who demonstrate service beyond the normal expectations of their duties. Although not a prerequisite, preference will be given to those members whose service is the result of self-initiation.

EMPLOYEE OF THE MONTH

The Employee of the Month Medal accompanied by a commendation certificate shall be presented by the Chief of Police to an employee who has exhibited outstanding quality service to the department and/or community. Consideration will be given to employees who demonstrate service beyond the normal expectations of their duties. Although not a prerequisite, preference will be given to those employees whose service is the result of self-initiation.

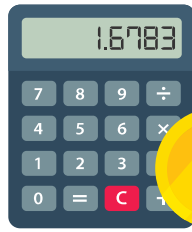
OFFICER OF THE YEAR

The Officer of the Year Medal accompanied by a commendation certificate shall be presented by the Chief of Police to a member who has exhibited a pattern of consistent quality service to the department and/or community. The nominated officer must be approved by their Division Commander. Consideration will be given to previously selected or nominated officers of the month. However, selection or nomination for officer of the month will not be a prerequisite for consideration for Officer of the Year. "The Officer of the Year" will reign as such until a new officer of the year is named. In addition, the reigning officer will represent the Knoxville Police Department as "The Officer of the Year" to all civic and/or service clubs in our community.

EMPLOYEE OF THE YEAR

The Employee of the Year Medal accompanied by a commendation certificate shall be presented by the Chief of Police to a member who Has exhibited a pattern of consistent quality service to the department and/or community. The nominated employee must be approved by their Division Commander. Consideration will be given to previously selected or nominated employees of the month. However, selection or nomination for employee of the month will not be a prerequisite for consideration for Employee of the Year. "The Employee of the Year" will reign as such until a new employee of the year is named. In addition, the reigning employee will represent the Knoxville Police Department as "The Employee of the Year" to all civic and/or service clubs in our community.

Knoxville Police Department



\$56,650,560
Budget



366
Sworn Officers



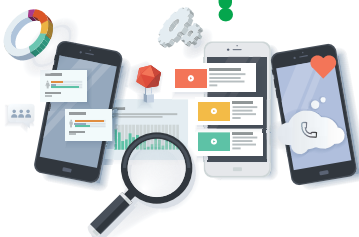
99
Professional
Support



31
Chaplains



13
Grants Managed
\$7.3 Million in
Grants Available

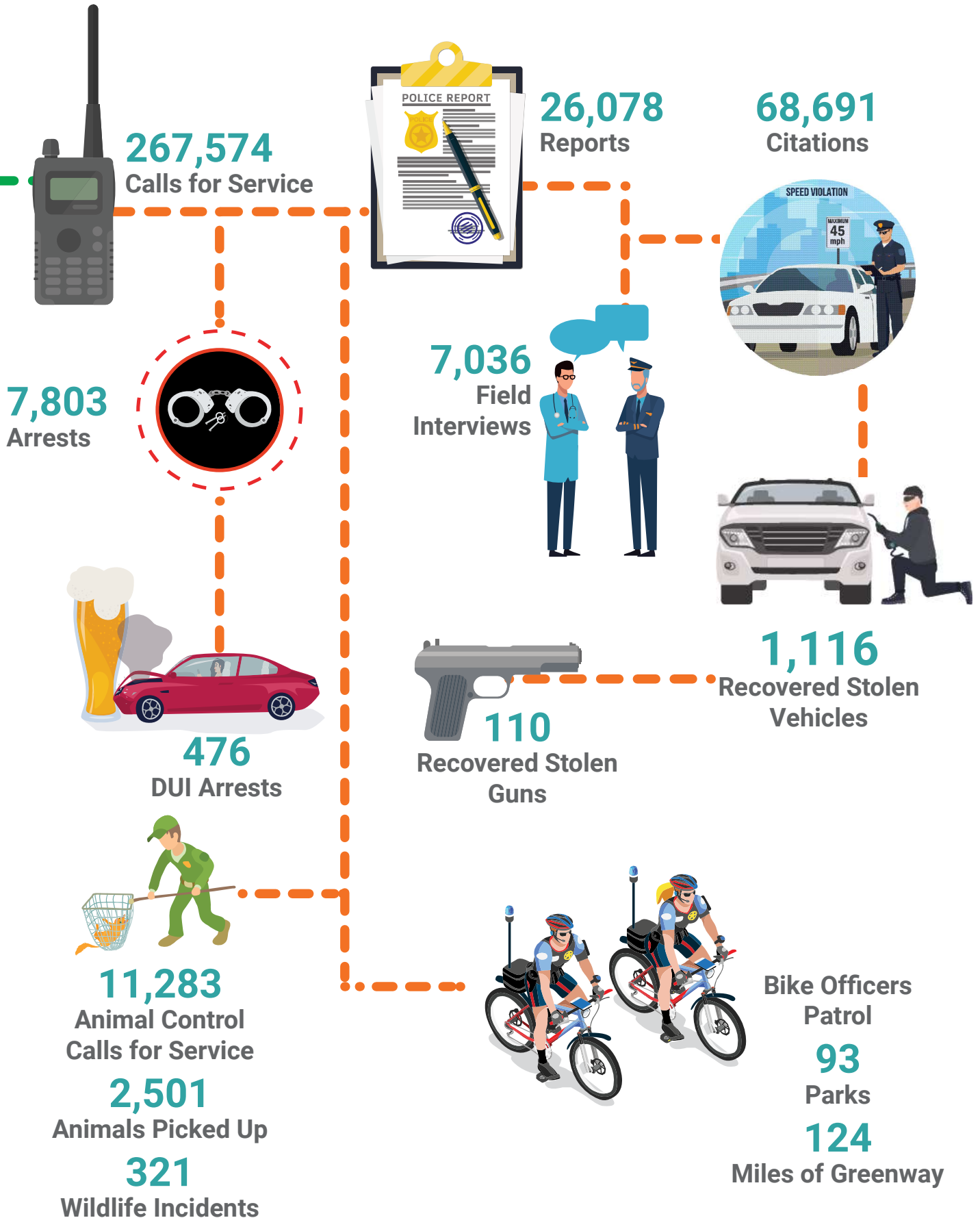


+140,000
Followers on Social Media
250 new/month



11,421
Records Requests

2020 Annual Report



Knoxville Police Department

Department Highlights



Body-Worn Camera Deployment

At the end of 2020, the Knoxville Police Department was nearing the completion of the rollout of body-worn cameras. In July, City Council approved a contract with Arizona-based Axon Enterprise Inc. to outfit KPD officers with body-worn cameras for the first time in the department's history as well as upgrade the in-car camera system. On April 1, 2021, the KPD announced the completion of that project.

Co-Responder Program

In July, the KPD also initiated a Co-Responder pilot program after City Council approved a contract with the McNabb Center. That program pairs a patrol officer with a master's level behavioral health specialist to respond to emergency calls that present a behavioral health need. The Co-Responder Team started working together in the field in October. Once the pilot program was completed, City Council voted to approve an expansion of the program in 2021.



Photo Credit: Caitie McMeekin - News Sentinel

Lateral Transfer Graduation

In October, the Knoxville Police Department graduated three from the department's first-ever lateral academy. Those three officers, who joined the KPD after serving in Los Angeles, California, Morristown, Tennessee, and Fairfax, Virginia, respectively, completed an abbreviated academy before moving into the Field Training Officer program. The lateral transfer program has allowed the KPD to more quickly boost its staffing levels with experienced officers who honorably served other departments from across the region and country.



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Expanded Cultural Diversity Training

In 2020, the KPD continued to expand its cultural diversity training. Recruits at the academy took part in three cultural diversity sessions, including a breakout session with representatives from the Black, Muslim, Latino and LGBTQ+ communities. Additionally, the breakout sessions included individuals with physical disabilities and senior citizens with specialized needs.



Community Outreach

In October, Community Outreach Coordinator Shelley Clemons visited with the Lady Vols women's basketball team for a wide-ranging discussion on criminal justice and social justice issues. That was one of many Community Outreach efforts that the KPD and Officer Clemons initiated throughout 2020.



COVID-19 Vaccine Rollout

In late December, Knoxville Police Department officers were among the first to receive the COVID-19 vaccine in Knox County. KPD officers received their first dose of the COVID vaccine on December 29, as doses of the Moderna vaccine were given by the Knox County Health Department.

Knoxville Police Department

Unit Recognition

NCIC

The KPD's National Crime Information Center (NCIC) Unit was awarded the February Unit Commendation for its consistent, tireless and often overlooked work behind the scenes.

The NCIC bears many responsibilities, including answering radio and phone calls, assisting officers in the Safety Building, and working with agencies both locally and nationally to assist officers in locating wanted or missing persons as well as stolen property. The Unit is also responsible for all KPD entries made into the NCIC database, and are tasked with ensuring that information is both accurate and timely.

The NCIC Unit was previously invited to participate in a panel discussion regarding gang member entries at the 2020 annual TIES Conference in Pigeon Forge, Tennessee, which is attended by representatives from every TIES agency in the state. KPD's NCIC Unit was also recognized by FBI Training Specialist and Lead NCIC instructor Harry Carlile Jr. as one of the top three agencies in the state for completeness and accuracy in gang member entries. That recognition would not have been possible without the dedication and hard work of Operators Samantha Madison and Daniel Evans.

At the time, the NCIC Unit was made up of Terminal Agency Coordinator Angela Schmidt, Alternate Terminal Agency Coordinator Paula Troutt, Tammy Comerford, Angelina Bisch, Karen Melton, Ashleigh Scott, Janice Stariha, Madison and Evans.

Personnel

The Personnel Unit was selected to receive a Unit Commendation in December 2020.

The Personnel Unit, which was comprised of Lieutenant Bryan Malone, Officer JaJuan Hamilton, Officer Fred Kimber and Administrative Assistant Amy Boring at the time of the recognition, was selected for commendation due in large part to their tireless efforts during a month-long recruitment campaign. As part of that, the Personnel Unit worked together with the KPD's marketing and branding partners to launch a new recruiting-specific website, www.joinknoxpd.com. That website along with the persistence of the Personnel Unit, yielded a 29 percent increase in applications. The Personnel Unit also worked with Civil Service and Human Resources to improve and shorten the hiring process. Thanks to the work of the Personnel Unit, the hiring process – application to the start of the academy – was cut from nine or more months down to about six months, enabling the department to retain a greater number of applicants.

While working through that massive project, the Personnel Unit continued to display a willingness and commitment to assist all members of the Knoxville Police Department whenever and however possible. For that, the Personnel Unit was picked to receive the December 2020 Unit Commendation.

2020 Annual Report

Public Information Office & Media

Office of Public Information

The Knoxville Police Department's Public Information Office is a 24-hour a day, 7 days a week operation. We have one Public Information Officer and multiple Assistant Public Information Officers spread throughout the department who volunteer to promote the department in a positive manner to both the general public and the news media. Because of this staffing, we are able to respond to media calls for service at a moment's notice.



Social Media

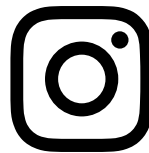
At the Knoxville Police Department, we recognize that social media has an important role in our society. It is a quick and effective way to keep people safe, informed and enlightened about the role of law enforcement in our community. In 2020, the KPD Facebook page continued to expand its following, going over 125,000 followers. The Facebook page is the most followed municipal police or sheriff's office page in the state. The department's Twitter outreach also increased in 2020, as the following increased to well over 25,000 by the end of 2020. The KPD's Instagram page also topped 13,000 followers. Social media allows Knoxville Police Department to provide real-time information to the community while providing them a platform to directly communicate with our agency.



@Knoxville_PD



@KnoxvillePD



Knoxville_pd



Knoxville Police Department

Community Connections

Community Support

As the COVID-19 pandemic raged throughout the country, the Knoxville Police Department felt the love and support of the community. The KPD received countless donations from local businesses and citizens, including substantial donations of hand sanitizer, cleaning supplies and other PPE to help safeguard officers against COVID-19 infections.



Neighborhood Watch Groups

Neighborhood Watch Groups encourage people to take ownership of their neighborhoods and empower them to reduce crime through partnerships with their neighbors and police. There were approximately 80 active groups that had liaison officers who attended group meetings and reported back to work on ongoing problems. Some groups continued to meet either virtually or with appropriate precautions in place during the COVID-19 pandemic.



Boo at the Zoo

The Safety Education Unit sponsored a booth at Zoo Knoxville for the yearly Boo at the Zoo event, which was held in October for 12 nights. A total of 26,010 residents attended the event over its duration.



National Night Out

National Night Out was held on October 13, 2020 and a total of 20 neighborhood or community groups participated. Due to the ongoing COVID-19 pandemic, there were alternate ways for groups to participate, including decorating in red and blue, thank you cards for officers, porch lights or officer drive throughs.

2020 Annual Report



Recruits Making the Community Better

In mid-October, the recruits of Class 2020-B spent a Saturday afternoon at the Knoxville Safe Haven Empowerment House, assisting in the renovation of the new space for at-risk youths located on Magnolia Avenue.

MEDIC Blood Drives

The Knoxville Police Department partnered with the MEDIC Regional Blood Center to host numerous blood drives at KPD headquarters. In August 2020, MEDIC brought their new mobile bus to the Public Safety Building. During that drive, MEDIC staff also conducted free COVID-19 antibody testing for all donors.



Community Walks

In 2020, Chief Eve Thomas and her Command Staff started conducting neighborhood walks in communities throughout the city in an effort to engage with residents and hear their concerns.



Coffee with a Cop

In early 2020, the Knoxville Police Department continued its monthly Coffee with a Cop events at area McDonald's restaurants. However, those events were suspended once the COVID-19 pandemic hit locally. The KPD hopes to resume those events in the future.

A Special Day for Noah

On November 1, 2020, KPD officers were honored to be a part of a special day for a special young man, Noah. Over 800 days after first being diagnosed with cancer, Noah received his last chemo treatment.



Knoxville Police Department

Spotlight: Training Academy

The Training Academy provides basic recruit training to all new officers, annual in-service training to current officers, and professional development and specialized training to personnel. With a goal to have two basic recruit academies each year, the staff strives to maintain the high quality of training for which the Knoxville Police Department is known. In addition to Police Officer training, the staff also provides classes for civilian employees (both uniformed and administrative), specific community training, and hosts the Citizens Police Academy.

An example of community training provided is TRACK, the Training, Responsibility, Awareness, Confidence, Knowledge class. This training is designed for newly licensed drivers between the ages of 16 and 19 years old. This two-day advanced defensive driving and vehicle control program is conducted under the direct supervision of KPD officers who are certified driving instructors. Other driving programs include a partnership with the Tennessee School for the Deaf to supplement their basic drivers training courses. In addition to that, the Training Academy maintains a partnership with the McNabb Center to provide driver training for teens who are transitioning out of foster care and provides counseling on establishing monetary goals in order for those teens to purchase their own vehicle.



On December 4, 2004, the KPD Training Academy became the first municipal academy to receive full accreditation from the Commission on Accreditation for Law Enforcement Agencies. This process includes an extensive review of the Academy's policies, procedures and environment to assure compliance with the standards set by the commission. The Academy has since been reaccredited every three years since receiving its initial accreditation. In 2020, the Training Academy graduated two basic police academies, adding a total of 38 new officers to the department.

Included in these numbers were the department's first three lateral transfer officers. These officers came to the KPD from other law enforcement agencies and completed an abbreviated training academy. Also in 2020, the Training Academy completed state mandated in-service training for all officers, provided a supervisor school for recently promoted Sergeants and Lieutenants, and facilitated a Field Training Officer School.



The KPD Training Academy consists of not only classrooms but also a state of the art firearms center to include multiple firing ranges, rappel tower, 360-degree indoor live-fire shooting facility, and a computerized use of force simulator. The Academy's driving track includes a sophisticated skid pad, large skills area, and city response course complete with street signs, markings, and traffic lights. The track is equipped with lighting for nighttime use and also has a central control point housed within its four-story control tower. Which such a facility, the KPD Training Academy is host to multiple federal, state and local agencies.

2020 Annual Report

Spotlight: Property Management

The Property Management Unit is responsible for taking control of all properly documented property taken into custody by Knoxville Police Department personnel. It is the policy of the KPD to safeguard and properly dispose of all property which comes into its custody, and it is the job of the Property Management Unit to ensure that happens.

In 2020, the Property Management Unit received 14,339 items, averaging over 39 items per day. That included 2,902 pieces of narcotics evidence, or an average of 7.92 per day. There were also 803 firearms received by the Property Management Unit, just over two firearms per day for the entire year. Due to aggressive research and investigation into the Property Management Unit inventory, the unit was able to dispose of 12,495 items across all categories, which is an average of 34.13 per day.

Like every other unit, the Property Management Unit was impacted by the COVID-19 pandemic. Still yet, the unit was able to complete one gun trade / diversion as well as two narcotics destructions.



Knoxville Police Department

Chaplains



The Chaplain Corps started 2020 strong with the graduation of four new Chaplains from the KPD Chaplain Academy, bringing the number of Chaplains to a new high. There were sufficient Chaplains for each one to serve one Duty Day each month, attending roll calls and responding as needed for the community.

Just like the rest of the world, the Chaplain Corps had to find ways to navigate the restrictions of COVID-19 and still be able to fulfill their purpose of supporting and encouraging our Officers, Civilians, and their families. With ride-a-longs suspended for obvious health reasons, the Chaplains increased their presence at roll calls and on-site. Chaplains continued to respond when needed to calls for service when requested by an officer for needs in the community, such as death calls and notifications.

In July, several of our Chaplains attended virtual training seminars hosted by the International Conference of Police Chaplains in lieu of the Annual Training Seminar usually held in July that was canceled due to COVID. The classes were held over three days at no cost to attendees, providing new and valuable training.



The Chaplains hosted the KPD Recruit Class in August with dinner and two classes for recruits and their spouses regarding their utilization of the Chaplain Corps and a class on the Law Enforcement Family. This is a great time for Chaplains to get to know the new officers and their families and for them to get to know the Chaplains and how to use Chaplains as a resource both professionally and personally.

The Chaplains assisted as ushers at the Recruit Graduation in September, helping to seat attendees according to social distancing guidelines. It was another great opportunity to spend time with the KPD family and meet families of new officers.

Just as KPD is faced with difficulty in recruiting police officers, the Chaplains Corps has encountered difficulty in recruiting new Chaplains. A Chaplain Academy was planned for January 2021, but had to be postponed for lack of recruits. The Chaplain Corps invites all KPD personnel to invite clergy they know to apply for the KPD Chaplain Corps.

Throughout 2020 and the COVID-19 pandemic, the Chaplain Corps continued to be available to the KPD 24 hours a day, seven days a week and 365 days a year. The Corps is dedicated to being the support and encouragement the KPD needs and deserves. That is the commitment of KPD Chaplain Corps even through a pandemic or whatever challenges we face.

2020 Annual Report

Explorers | Cadets

Explorers

An affiliate of the Boy Scouts of America, the Knoxville Police Department Explorer program introduces young men and women, ages 14 to 20, to law enforcement as a potential career choice. Explorers are volunteers who meet regularly to learn about law enforcement and the police department while receiving ongoing training. They provide working support to the department by assisting with activities such as traffic and crowd control at special events, crime prevention and safety education events, and are able to participate in patrol as a ride-along.



While COVID regulations and restrictions greatly restricted the Explorers activities, they continued to attend virtual training sessions. Additionally, there was the first ever virtual Explorer Academy conducted. With 9 active Explorers, the group looks forward to volunteering hours to the department and the community, with participation in bi-weekly meetings and training sessions, and assisting the department in various events.

Cadets

The KPD Cadet Program allows motivated individuals between the ages of 18 and 21 the opportunity to begin a career in law enforcement before reaching the minimum required age to be a Peace Officer in the state of Tennessee. Their primary duties include parking enforcement, report writing through the Teleserve Unit, traffic control, working undercover with the Inspections Unit to combat the underage sale of alcohol, employment fingerprinting and site security.

Nearly 90% of the Cadets are attending college full-time and benefitting from the City of Knoxville tuition reimbursement program. During their time working with the Knoxville Police Department, they act as additional safety staff at UT football games, the Knoxville Marathon, USA Cycling events, the Christmas Parade and other festivals.

Cadets attend basic training and receive enhanced driver training. Additionally, they work with the K-9 teams during training and participate in specialized training for active shooters as well as search and rescue.



**A FEW KPD CADETS WITH CHIEF
EVE THOMAS, DEPUTY CHIEF
KENNY MILLER AND SERGEANT
JEREMY MOSES**

Knoxville Police Department

Administration

Staff from the Administrative Offices provide a variety of services and support for the Chief of Police and members of the police department. The Office of the Chief is assigned an Executive Officer, the Public Information Officer and two support staff. Managing the budget, processing payroll, handling personnel matters, the management of grants and the Accreditation Unit all fall within this group of administrative professionals.

Ensuring department members have the tools they need for success is critical, and balancing the needs of patrol and the multiple divisions can be an arduous task. The Budget and Payroll office prepares the annual police budget and tracks all expenditures throughout the year while processing weekly payroll for all staff.

The Planning and Grants office manages approximately

\$6.3 million in federal and state grants while continuously seeking opportunities for additional grant funding to enhance our policing efforts. In 2020 there were 9 new grants awarded and the Safety Education unit received 500 books from the "Kids Need To Read" program. The year ended with a total of 22 active grants whose programs and financial impact continue to be managed.

A cooperative effort is necessary when hiring new Police Officers and professional staff. The KPD Personnel Unit is responsible for processing new applications, creating employee files, scheduling interviews and coordinating the background check of all viable candidates. Working in conjunction with the Internal Affairs Unit and the Polygraph Unit, a thorough background investigation is completed on all potential employees and the final hiring is managed by Personnel staff.

Records

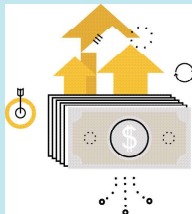
The storage, maintenance, retrieval and security for all reports generated by the Knoxville Police Department staff is the sole responsibility of the Records Unit. Crime reports, traffic accident investigations, criminal history records and investigative reports are maintained in accordance with federal, state and local guidelines. Ten Operators handle all National Crime Information Center (NCIC) entries and inquiries alongside a Photographic Records Technician, an Office Assistant, one Information Processing Specialist and four Records Specialists.



NCIC Unit – 143,568 patrol officer requests

Statistics

11,421 transactions processed resulting in \$63,432 in revenue



Phone calls answered: 13,240



2,787 records expunged

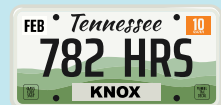


Background checks for citizens = 2,424



Computer entries:

- 1,062 stolen vehicles • 895 license plates
- 500 articles • 260 firearms



Recovered:

- 1,116 vehicles • 209 license plates
- 26 articles • 110 firearms



558 found person entries

2020 Annual Report

Teleserve Unit

The Teleserve Unit of the Knoxville Police Department is a telephone investigations unit that provides citizens with a convenient alternative for reporting certain crimes. With 24/7 staffing this unit provides citizens with a location to ask questions, obtain advice telephonically or in person, address non-urgent complaints, request property checks and complete preliminary crime reports.

Staffed by experienced Officers and Cadets, the 19-person Unit completed over 7,900 reports and made 10 arrests in 2020. Their efforts enable the patrol officers to remain proactive to investigate more serious issues within the city and local neighborhoods.

In addition to the telephone reporting component, the Unit is responsible for the physical security of the Safety Building which includes the Municipal Court. Citizens are screened by an officer through a security checkpoint. Approximately 34,000 individuals came through the checkpoint.



Crime Analysis

The Crime Analysis Unit strives to extract and analyze data from various departmental and outside sources. The information derived from such analysis often aids in identifying likely offenders, crime patterns and emerging trends. The Unit delivers various analytical products throughout the year to provide a basis for tactical and strategic planning.

Crime data uploads to LexisNexis® Community Crime Map connects the KPD with the residents of the city to assist in reducing crime and improving public safety. Interested parties can sign up for crime alerts and can provide tips to help solve crimes. This resource has proven to be very popular with local neighborhood watch groups and has potential to be a highly effective crime reduction strategy.

In 2020, the analysts continued to produce weekly CompStat reports as in previous years. As the COVID pandemic escalated, the Unit was encouraged to work remotely and was successful in maintaining full Unit operations. Over the course of the year, information was gathered that assisted in the implementation of new grants involving DUIs, teen and older drivers. Analysts produced products for criminal proceedings in addition to testifying in person or via video call. In October, property crime analysts identified an upsurge in catalytic converter thefts, which proceeded to develop into a trend well into the next year. This activity prompted the development of a dynamic report that tracked citywide catalytic converter thefts. Analysts focused their training on learning and working with i2 iBase® and SQL Server® in order to help with data visualization and database management.



Knoxville Police Department

Safety Education

The Safety Education Unit represents a vital link between the Knoxville Police Department and the surrounding communities. Tasked with providing education to the public at large as well as the business community, the Safety Education Unit encompasses the Life Skills Training program and an array of crime prevention programs. In 2020, the unit delivered 381 programs to a total audience of 36,176 citizens.

Specific programs that are provided oversight by the Safety Education Unit include Neighborhood Watch, National Night Out, the Child Safety Program, Residential and Business Survey programs, the Senior Citizen program, Personal Protection programs, the Fatal Vision Project, Go Big! Knoxville, and more.

Local businesses, churches, civic organizations and homeowners can request that a safety assessment be conducted through the Survey program. The Safety Education Unit will conduct a security survey of the property using the principles of Crime Prevention Through Environmental Design (CPTED) to determine the overall security of the facility and make recommendations to minimize criminal opportunities. In 2020, the Safety Education Unit conducted 6 business surveys, 2 CPTEDs on churches, and 1 survey was done for a resident in Knoxville.



Safety City

Safety City is a child-size city dedicated to saving the lives of our children. Safety City staff began teaching second grade students about pedestrian, bicycle, passenger, and fire safety, as well as how to use E 9-1-1 properly, in September 2001. Safety City is open Monday through Friday from 8:00 a.m. to 4:30 p.m.

In 2020, due to the impact of the COVID-19 pandemic, only 2,208 people attended Safety City through its various programs presented. A total of 1,156 students and 307 adults attended the city's second grade educational program.

In the summer, Safety City dedicates certain hours for families to enjoy the facility as a park. For eight weeks, twice a week, families may bring their bikes and battery-powered vehicles, or walk around the 11-acre site. In 2020, only 745 people attended the open riding because of the restrictions due to the COVID-19 pandemic.

Due to those restrictions, Safety City was unable to participate in other events within the City of Knoxville.



2020 Annual Report






Animal Control

The Knoxville Police Department Animal Control Unit is staffed by eight officers and one supervisor. The Animal Control Unit is responsible for responding to all calls for service involving domestic animals, livestock calls, investigating animal cruelty and neglect complaints, and for picking up sick or injured wildlife within the city limits. The unit is also responsible for inspecting all area pet shops, issuing permits for exhibitions involving animals, special animal permits, and permits for commercial and non-commercial kennel operations. The Unit is also tasked with ordering and delivering city pet license tags and collecting monies and receipts from 53 area vets. In addition, the Animal Control Unit, with the assistance of the Animal Control Board and the City Law Department, works on policies and procedures for the unit, recommends new ordinances or modifies existing ones to better handle animal problems, and addresses concerns when new animal problems arise. This provides our officers with the ability to enforce the ordinances and assist them in doing a better job for the community.



The Animal Control Unit is working hard in many ways to better serve the community. Officers have conducted classroom training in Knox County Schools, educating students on proper pet handling and responsibilities. Officers have conducted video workshops for the University of Tennessee Veterinarian students. While answering calls for service, officers educate residents on proper pet responsibilities while resolving the issues at hand to the satisfaction of all concerned. In turn, this has created better enforcement of the ordinances and better communication with the residents throughout the city. Animal Control conducts a class for newly hired Police Officers so they are better informed of Animal Control's function within the department. All of the officers work hard to keep our streets safe from dangerous or stray unwanted animals for the safety of our citizens, aiding abused and neglected animals, educating pet owners on proper care and control of their pets.

In addition, Animal Control Officers Amanda Cameron, Claudia Reagan and Brooklyn Powell were instrumental in starting a food bank consisting of donated food, leashes, dog houses, wood shavings and flea/tick protectant and other needed supplies for the citizens of Knoxville who had difficulty taking care of their pets during the COVID-19 pandemic.

Statistics	Picked up 2,501 animals + 321 wildlife animals
11,283 Calls for Service 	
3,498 Self-Initiated Incidents 	979 citations issued  



Knoxville Police Department

Personnel & Recruitment

The Personnel Section is responsible for all aspects of Personnel Management for employees of the Knoxville Police Department. Employee files are maintained in both hard copy and on the department's record management system. Those assigned to the Personnel and Recruitment Unit understand the efforts it takes to identify the best law enforcement officers and professional staff in the state of Tennessee. Tasked with forecasting future vacancies and filling vacant positions, they recognize that recruiting the best candidates is vital to preserving the professional future of the Knoxville Police Department.

Recruiters attended many events in order to provide information regarding police officer and professional staff hiring opportunities. They explain that those who qualify to be Police Officers have reached their 21st birthday, are U.S. Citizens or Permanent Legal Residents with a valid driver's license, have a High School diploma, or equivalent, and have no felony convictions. Applications are submitted through the City of Knoxville website and qualified individuals are invited to begin the testing process.

Recognizing the importance of hiring the most qualified candidates, there are strategies being created to fill the department's vacancies. Hiring the most qualified professionals remains the priority for the Officers assigned to this division.

In 2020, the Personnel Section oversaw and recorded 56 sworn promotions and 1 civilian promotion; as well as hired and processed 15 new cadets, 9 civilians and 38 police recruits. The Personnel Section also approved and processed 451 employee evaluations.



2020 Annual Report

Tech Services

The Tech Services Unit is responsible for all portable and mobile two-way radios, in-car camera systems, body worn cameras and all video requests. During 2020, Tech Services managed and maintained 657 portable radios, 517 mobile radios, 350 in-car camera systems and 350 body worn cameras. A total of 647 repairs to devices issued by Tech Services were logged during 2020. In addition to equipment maintenance, Tech Services processed a total of 2,632 in-car camera video requests over the course of the year.

In 2020, Knoxville Police Department selected a vendor to provide body worn cameras and new in-car camera system technology, as well as new digital evidence management services. Tech Services personnel trained on each element of this new technology that included equipment use, maintenance, tracking, vehicle installation, and digital evidence redaction tools. Upon completion of training, Tech Services completed phase 1 of a body camera and new in-car camera system deployment. During this process, 50 officers were trained and issued body worn cameras and 50 in-car camera systems were installed in police fleet vehicles. Fifty vehicles were also equipped with mobile network routers equipped with FirstNet Broadband internet.

Throughout 2020, the Tech Services Unit worked on several video production projects, including several video projects used in various training sessions in order for the department to continue annual officer in-service training during the pandemic. These video training sessions allowed officers and recruits to transition from in-person training to on-line training.

Over the course of the year, Tech Services worked closely with the Knox County Emergency Communications District in the implementation of an upgrade to the county wide computer aided dispatch (CAD) system. As a part of this process, all of the police department's mobile computers were upgraded to Windows 10 and a new mobile dispatch application was installed on 300 laptops.

Tech Services represented Knoxville Police Department in communications leader and interoperable communications planning roles for multiple city special events and tactical communications exercises throughout the year. The communications leader also worked with Knoxville/Knox County Emergency Management, Homeland Security District 2 and other public safety agencies from Knox County and surrounding counties on a regional interoperability communications plan to be used as a communications outline in the event of a regional multi-agency response.



Knoxville Police Department

School Resource Officers

To enhance the safety and security of our students, there is a Knoxville Police Officer assigned to 14 Knox County middle schools and high schools located within the city limits.

The School Resource Officers work with students, faculty, staff, visitors and parents to ensure safety, deter criminal activity and provide a faster response in the event of emergencies. As time permits, these officers visit the elementary schools within city limits to provide guidance and insight into enhanced security measures.

The School Resource Officers serve as positive role models and provide mentorship to students. They are available for informal talks and serious conversations about student or family problems.



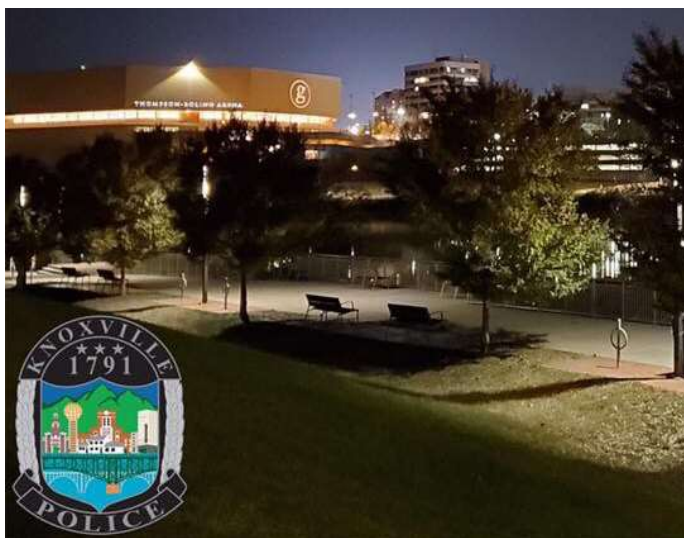
2020 Annual Report

Special Events

The City of Knoxville is host to hundreds of events throughout the year. Members of the Knoxville Police Department have the opportunity to coordinate safety and security measures for these events with the organizers.

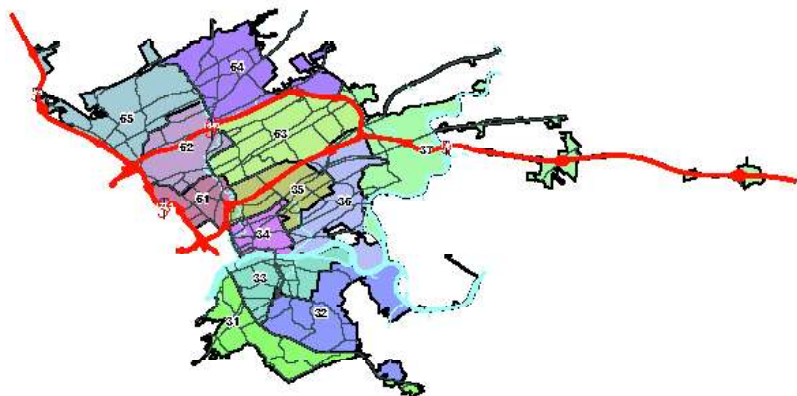
Some of the larger events included the 3-day USA Cycling National Championships, the Knoxville Marathon, Garth Brooks Concert, and eight home games at Neyland Stadium for University of Tennessee football.

More locally, the Police Department coordinated safety and security at 13 parades, 40 runs/races, during back to school events and at a variety of festivals and formal celebrations.



Knoxville Police Department

Patrol: East District



Another result of COVID-19 safety measures is the dramatic decrease in community contacts and interactions. In 2019, East District community liaison officers attended over 300 community meetings with an estimated total attendance of 2,500 to 3,000 people throughout the year. Organizations were unfortunately forced to suspend most in-person meetings due to the pandemic, but some officers were still able to attend limited zoom meetings with community members. The East District is proud of its' relationships with more than 30 different community groups, and hopes that liaison officers can once again become community resources in the near future.

The Knoxville Police Department's East District is staffed by 75 law enforcement professionals dedicated to the citizens that live and work within the district's communities. This professional and proactive team of officers includes one captain, six lieutenants, eight sergeants, and 60 patrol officers.

2020 brought COVID-19 with it and extraordinary circumstances. Social distancing and quarantines are a couple of the unique challenges that affected most aspects of people's daily lives. Entertainment and athletic events were initially postponed and then canceled as the City of Knoxville and the Knoxville Police Department navigated CDC guidelines and safety measures.

East District personnel answered 157,495 calls for service and authored 12,915 crime reports in 2020. While crime reports and calls for service showed little or no change, there was a 50 percent decrease in citations, as they fell from 18,761 in 2019 to 9,380 in 2020. This drop illustrates the impact on KPD when Level One of the Pandemic Response Plan was implemented in March 2020 and remained in effect throughout the year.



2020 Annual Report

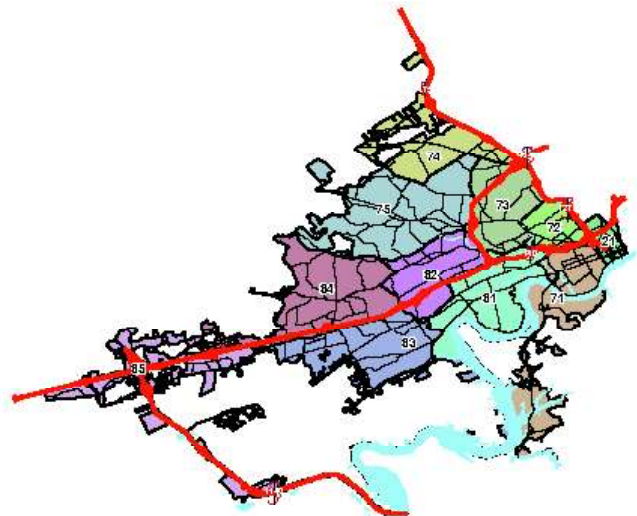
Patrol: West District

Covering approximately 52 square miles, the West District starts at the I-275/I-75 interstate on the eastern edge of Knoxville and extends to the Tennessee River to the south and into the Turkey Creek business district to the west. A total of 60 officers, 20 supervisors and six transportation officers make up the six patrol squads who provide uninterrupted coverage.

Many of the larger public venues fall within the West District, including the University of Tennessee Campus, West Town Mall, and Turkey Creek business districts as well as several medical facilities. The West District also has a variety of sporting events, community programs and live entertainment that takes place within its boundaries throughout the year.



In 2020, in a continued service to the residents, officers regularly attended community meetings, responded to 96,504 calls for service, and investigated 2,473 vehicle crashes. Officers took a proactive response in ensuring the safety of Knoxville streets and arrested more than 281 drivers for being under the influence of drugs or alcohol. Officers also issued 5,565 citations and a total of 3,351 warnings.



Knoxville Police Department

Knoxville Community Development Corporation Unit

The Knoxville Community Development Corporation (KCDC) Security Detail consists of one full-time supervisor and over 50 police officers working during their off-duty hours to conduct security/police operations in the public housing areas throughout the City of Knoxville. The supervisor acts as a liaison between Knoxville's Community Development Corporation and the Knoxville Police Department. The liaison is responsible for coordinating the daily activities of the public housing patrol operations. The supervisor also conducts background investigations on all public housing applicants and all investigations related to the KCDC criminal trespass list. During 2020 the KCDC liaison conducted 3,621 background checks for housing assistance and 79 criminal trespass investigations.



The supplemental patrols consist of off-duty police officers that provide services in all of KCDC's properties throughout the city. These officers responded to calls for police services and conducted proactive policing activities in their assigned developments.

During 2020, KCDC patrols conducted 1,330 walking patrols and conducted 721 knock and talks. These officers conducted 173 preliminary investigations, issued 578 citations, made 283 arrests for misdemeanor charges, made 67 arrests for felony charges, completed 163 Security Reports, made 316 Criminal Interdiction Stops, and removed 1,099 non-residents from the properties. Officers dispersed crowds on 184 occasions and recovered 17 stolen vehicles.

Investigations conducted by these officers resulted in the confiscation of 20 guns, 110.3 grams of cocaine/crack cocaine, 1,742.67 grams of marijuana, 167 illegal pills, 19.04 grams of heroin, 4.0 grams of methamphetamine and 52 items of drug paraphernalia. Officers also seized \$7853.

For the Record...



KCDC Patrols conducted 173 preliminary investigations



283 misdemeanor arrests and 67 felony arrests



20 handguns confiscated

Officers seized \$7,853.00

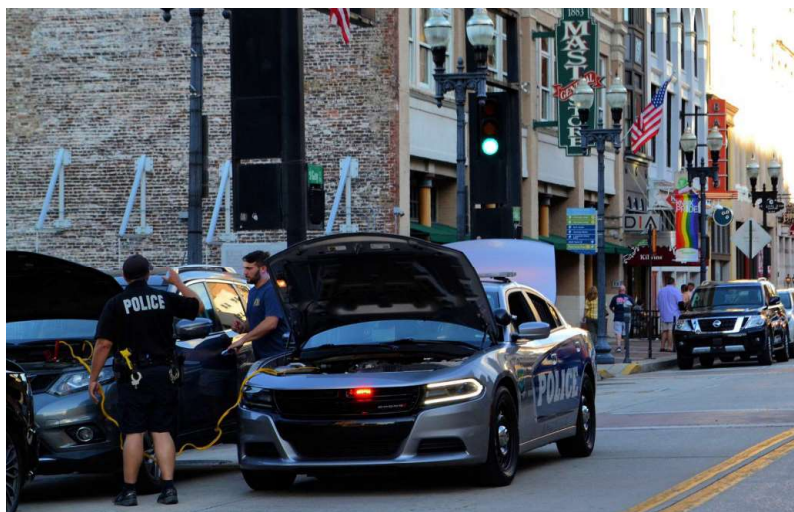


KCDC Patrols confiscated 10.3 grams of cocaine/crack cocaine, 1,742.67 grams of marijuana, 167 illegal pills, 19.04 grams of heroin, and 52 items of drug paraphernalia.



Knoxville Police Department

Patrol: Central Business District



Welcome to the heart of Knoxville. The Central Business District offers numerous opportunities and challenges for the officers that work there. The CBD is staffed by one lieutenant, four sergeants, fourteen officers and two dual-purpose bomb and patrol dogs. The COVID-19 pandemic may have shut many things down, but the CBD still lived up to its reputation as being a hub of activity. Although the CBD is only 0.84 square miles in size, CBD officers answered 9,607 calls in 2020, including 1,412 disturbance calls of varying natures. Out of 12 business burglaries in 2020, responding CBD officers apprehended four suspects on scene.

A CBD officer's day may go from answering an alarm at a popular business to settling a disturbance at Knox Area Rescue Ministries. This year saw numerous downtown public demonstrations, only two of which resulted in enforcement actions by officers. CBD officers worked in conjunction with the Special Operations Squad and Mobile Field Force in order to maintain a balance of protecting civil rights and maintaining lawful order.

CBD officers also work closely with a variety of other city departments and outside agencies. The CBD has strong working relationships with the City Service Department, the Office of Downtown Coordinator, Public Building Authority Security, the U.S. Marshal's Service, the Federal Protective Service, KPD's Homeless Outreach Officers and Knox Area Rescue Ministries, just to name a few. The district's two multi-purpose bomb dogs and their handlers were utilized 23 times in 2020. This included assisting the University of Tennessee Police Department with pre-game sweeps at all five football games at Neyland Stadium, four sweeps assisting the Tennessee Air National Guard Security Forces and four dignitary protection details that included a visit from Second Lady Karen Pence.



2020 Annual Report

Traffic Services Unit

The Traffic Services Unit supports the Patrol Division of the Knoxville Police Department. Under the command of the Traffic Services Coordinator, the individuals assigned to this detail work in the Motor Unit, Criminal Interdiction Unit, Automated Enforcement (Red Light Camera), Hit & Run, City Court Bailiff and as civilian Crossing Guards.

The Motor Unit is responsible for crash investigations, traffic enforcement and special events. Having received specialized training in the investigation of serious injury and fatal crashes they investigated 4,148 crashes in 2019. Working with other local agencies the Motors participated in Operation Incognito, School Zone Distracted Driving, Operation Clear Track and Safe on 70 campaigns during the year.

Special events and community programs are well supported by the Motor Officers who had the honor of providing escorts for the National Christmas Tree, Homes for Our Troops Motorcycle Ride, Miss Tennessee contestants, and various others. Other events included the Knoxville Marathon, Garth Brooks Concert, 8 UT football games, and 42 other local events.

The Criminal Interdiction Unit works as part of the Appalachia High Intensity Drug Trafficking Area (AHIDTA) program. Working with members of the DEA and Tennessee Highway Patrol, this unit is funded through the federal Drug Enforcement Administration. These officers target drug traffickers on our roadways as well as assisting other units. They are often used to assist with search warrants, interdiction at postal facilities, and other traffic safety initiatives.

One officer is assigned to the Hit and Run office. This investigator reviews all hit and run crashes that occur within the city. The investigator follows up on any crashes with solvability factors and prosecutes those suspects when possible.

Twenty-five civilian crossing guards work at 22 locations near Elementary and Middle School sites in the city. Ensuring the safety of students walking to and from school, these dedicated men and women are available every school day throughout the year.



Knoxville Police Department

Neighborhood Bicycle Officers

The Patrol Division Neighborhood Bicycle Officers (NBO) are tasked with conducting bicycle and walking patrols to address issues on the city's 124 miles of greenway trails and in its 93 parks.

In addition to their own patrol duties, these Officers assist regular patrol with homeless camp clean-ups, providing special event security, deploying Skywatches and electronic message boards. Additionally, several of the NBO's assist with instruction at the academy in areas such as Firearms Training, Driver Training, Cadet FTO, and other areas. The NBOs are tasked with many roles in addition to their regular duties in which they conducted 3,650 directed patrols and made 36 arrests.



2020 Annual Report

Inspections

The Inspections Unit is responsible for enforcing local and state laws that pertain to the sale of alcoholic beverages and vehicles-for-hire.

In 2020, the Inspections Unit coordinated the Tennessee Alcohol Server Knowledge Class, which is held on Thursdays at the Safety Building. There were a total of 26 TASK classes with 377 students in attendance, which grossed \$18,850.00. The unit cited 10 establishments for non-compliance with the annual TASK attendance requirement. In 2020, the second alcohol training class that was for owners or managers who need to satisfy the ordinance requirement for annual training had a total of 10 classes with 188 in attendance, which grossed \$9,400.00.

In 2020, the Inspections Unit continued to combat underage drinking and sales to minors. The unit conducted a total of eight alcohol compliance checks involving 84 establishments, of which 13 sold or served alcohol to an underage patron. Twenty citations were issued for sale of In 2020, the Inspections Unit coordinated the Tennessee Alcohol Server Knowledge Class, which is held on Thursdays at the Safety Building. There were a total of 26 TASK classes with 377 students in attendance, which grossed \$18,850.00. The unit cited 10 establishments for non-compliance with the annual TASK attendance requirement. In 2020, the second alcohol training class that was for owners or managers who need to satisfy the ordinance requirement for annual training had a total of 10 classes with 188 in attendance, which grossed \$9,400.00.

In 2020, the Inspections Unit continued to combat underage drinking and sales to minors. The unit conducted a total of eight alcohol compliance checks involving 84 establishments, of which 13 sold or served alcohol to an underage patron. Twenty citations were issued for sale of alcohol to an underage person. The Tennessee Alcoholic Beverage Commission assisted the Inspections Unit during these checks.

In an effort to prevent driving under the influence and other public intoxication related issues in the city, officers provided surveillance and responded appropriately to take action against establishments that sell to intoxicated patrons. The unit issued 34 alcohol related citations and seven alcohol related arrests. The unit issued 44 citations and made seven arrests for other violations.

The Inspections Unit processed 24 new Beer Permit applications. The unit also fingerprinted and completed background checks on 262 alcohol establishment owners and managers. The unit also posted 86 Beer Board public

notices and served 24 non-compliance notices for the Beer Board in 2020.

In 2020, the Inspections Unit assisted CID with enforcement of the second-hand dealer ordinance by accepting and processing applications for a second-hand dealer license. This process included conducting background checks on the applicants. The unit processed 22 second-hand dealer license applications, which grossed \$1100.00. The unit also conducted nine background checks for applicants and their employees.

In 2020, a total of 102 vehicle for hire driver permits were processed which grossed approx. \$4,790.30. There were 58 renewal permits and 44 new driver permits. There were four temporary driver permits issued. The unit inspected 24 taxis, 14 limos and eight sedans, which grossed approximately \$4,600.00. There was one taxi, limo and shuttle complaint investigated by the unit. The unit processed eight taxi, limo and sedan business renewal applications, grossing \$400.00, as well as three new business applications which grossed \$750.00.

There were approximately nine wrecker complaints and three booting complaints investigated by the unit. Four booting licenses were issued in 2020. To ensure that wreckers on the city rotation operate according to state and local regulations, the unit inspected 87 wreckers, which grossed \$2,175.00. The unit processed 26 new wrecker driver applications in 2020. The unit attends and provides information regarding wrecker companies and drivers to the Wrecker Services Commission in their monthly meetings. The unit regulates the wrecker companies on the city rotation and is responsible for the rotation schedule. The unit also conducts routine inspections to ensure compliance with the rules and regulations.

Knoxville Police Department

K-9 Unit

The Knoxville PD K-9 Unit is comprised of 14 teams who work tirelessly in providing a variety of services to the citizens of Knoxville. Specializing in locating drugs, conducting building searches, tracking and explosive detection these teams are valuable members of the Police Department.

Ongoing training is an integral part of the Canine Unit and all teams have received certification by the International Police Working Dog Association (IPWDA).

The Explosive Detection Canine teams are certified through IPWDA in searching for signs of chemical explosives in both open and enclosed environments. Throughout the year they conducted 21 safety sweep special assignments, which included one school, 90 vehicle sweeps and one building structure to ensure public safety.



As part of the community education efforts the explosive dog teams and the multi-use teams provided a total of two demonstrations with approximately 90 people in attendance.

Statistics



746 Calls for Service



71 Building Searches



30 Area Searches



527 Vehicles and 36 Packages Searched

136 lbs. marijuana,
1.8 lbs. cocaine,
429 illicit pills,
10.7 lbs. meth, and
1.11 lbs. heroin



221 felony arrests
312 misdemeanor arrests

K9 Unit recovered
8 vehicles, 89 guns,
\$118,224
in cash



46 K9 Apprehensions
(10 were physical
apprehensions
by canine)



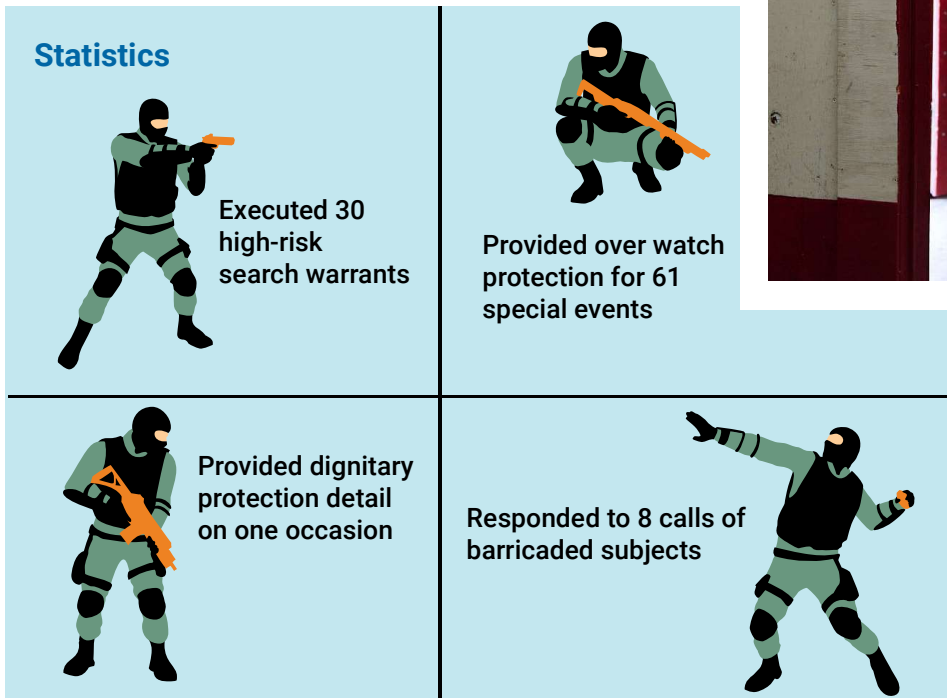
2020 Annual Report

Special Operations Squad

The Special Operations Squad (SOS) is assigned specifically to respond to high-risk incidents that require specialized training and/or equipment. Members of SOS team train to perform as a highly disciplined unit during any unusual occurrence. Potential incidents that could result in the deployment of SOS personnel could include hostage situations, barricaded subjects, acts of terrorism, riot control, dignitary protection, mass arrests situations, sniper situations, civil defense and high-risk warrant services.

Officers who want to be part of the SOS attend an aggressive two-week basic training course. After successful completion of this course, they then have an opportunity to attend additional specialized training to become experts in a variety of emergency situations.

During 2020, the Special Operations Squad executed 30 high-risk search warrants, provided over watch protection for 61 special events, responded to eight calls for service involving barricaded or potentially barricaded subjects, and provided dignitary protection on one occasion.



Knoxville Police Department

Bomb Squad

The Knoxville Police Department's Explosive Ordnance Disposal Unit is responsible for providing for the safe handling of Improvised Explosive Devices (IEDs) and Unexploded Ordnance (military UXO) as well as the recovery and disposal of commercial and military explosives. Any investigation that includes a bombing attempt, hoaxes or post-blast incident is handled by these specially trained investigators. Support for nearby federal, state and local law enforcement agencies is provided by members of the Bomb Squad who have training in the specific needs of those departments.

During 2020 the Explosive Ordnance Disposal unit answered a total of 20 calls for service that included suspicious packages, IED's, recoveries of ammunition and ordnance, searches after a bomb threat and post blast investigations. They remained on stand-by at more than 30 operational events and provided 4 static displays and demonstrations for the community.



Crisis Negotiations Unit

In 2020, the Crisis Negotiations Unit (CNU) consisted of 10 members who fulfill this obligation as a lateral duty aside from their current assignment. Members are responsible for responding to incidents that require officers trained in crisis intervention and negotiation techniques. The goal of the team is to de-escalate, stabilize and peacefully resolve a wide array of situations whenever someone has placed themselves or others in imminent danger of harm or death. In 2020, the unit responded to 20 incidents ranging from barricaded wanted subjects or suicidal individuals, suicidal bridge jumpers, to assisting in high risk search warrants.

The unit participated in over 80 hours of specialized training throughout the year and continued to train monthly whenever possible throughout the COVID-19 pandemic. The unit's monthly training consisted of classroom, case studies, guest speakers, equipment proficiency and scenario-based training to enhance the knowledge base of the team. The unit also participated in joint training exercises with the Knoxville Police Department's Special Operations Squad (SOS) and the Federal Bureau of Investigation (FBI) on different scenarios and tactics. All members of the CNU have attended a minimum of a 40-hour FBI basic crisis negotiations school or equivalent with several members having advanced training. Whenever possible, members also attend additional local, state, or national training that specialize in Crisis Negotiations.



2020 Annual Report

Crisis Intervention Team

Responding to individuals in mental health crisis continues to be a multifaceted and difficult issue facing law enforcement. Law enforcement officers are often the first responders in mental health emergencies. Crisis Intervention training and the formation of Crisis Intervention Teams have led to an increase in community collaboration and partnerships. The basic goals of Crisis Intervention include improving officer and consumer safety, and redirecting individuals with mental illness from the judicial system to the health care system.

Due to the Covid-19 pandemic of 2020, the Knoxville/Knox County/UT Crisis Intervention Team only provided one CIT training for area law enforcement, EMS and medical professionals.



The Knoxville Police Department's CIT instructors, along with Helen Ross McNabb instructors, taught 24-hour blocks of instruction to both the 2020-A and 2020-B recruit academies, for a total of 39 new officers who have been trained with a portion of the CIT curriculum.

At the end of 2020, the Knoxville Police Department had 72 sworn CIT Officers and 3 civilians. The Knoxville/Knox County/UT Crisis Intervention Team curriculum provides training in the signs and symptoms of mental illness, PTSD, Psychotropic Medications, suicide prevention, schizophrenia, bi-polar disorder, basic verbal skills and de-escalation techniques. The curriculum also provides information on community resources.

In 2020, Sergeant Thomas Clinton became the Knoxville Police Department's first Co-Responder Coordinator. Through a grant with Helen Ross McNabb, Sergeant Clinton responds to calls for service involving the mentally ill or persons in crisis. He also conducts follow-up, as needed. Due to his shift into this ground-breaking position, he spent several months devising new, improved methods for gathering data on officers' interactions with consumers in our community. Sergeants Rachel Britt and Thomas Clinton submitted a proposal to present a workshop to the 2020 CIT International Conference occurring in Pittsburg, Pennsylvania. That proposal was accepted and they were asked to present. However, due to the Covid-19 pandemic, the conference was canceled. They re-submitted that proposal (at the urging of the CIT Conference Selection Panel) for the 2021 CIT International Conference in Phoenix, Arizona. They seek to train attendees on various methods law enforcement officers utilize when responding to individuals suffering from personality disorders and to individuals experiencing psychosis.

Knoxville Police Department

Mobile Field Force

Officers from all across the Department make up the Mobile Field Force team. They each provide an expertise in multiple facets of emergency response including crowd control, officer safety, de-escalation and passive compliance measures. During 2020 the MFF personnel were tasked with 79 missions. The team was deployed for various events and assignments ranging from protests and controversial speakers to providing supplemental security for special events. The focus of these assignments was the preservation of public safety while protecting the rights of all persons to express their views.

Members of the Mobile Field Force team staffed the Cumberland Avenue area during all seven of the UT home football games. While most officers are on foot or in patrol vehicles, four utilize bicycles in order to help ensure the safety of all fans headed to the game. Arriving hours before kickoff time, these team members provide support for patrol in the Cumberland Avenue area for maintaining the safety of visitors to our community.



Search and Rescue

The primary mission of the KPD Search and Rescue team is to conduct missing person searches, to identify witnesses and to assist in other criminal investigative matters. The team is comprised of two task forces who train bi-monthly to practice their skills. With a focus on search techniques, each member will cross-train in a variety of scenarios in order to ensure that they are equipped to handle the most difficult of situations.

Several members of the team are specially certified in swift water rescue and rope rescue skills. One member and her bloodhound partner complement the tracking component of the search team. In larger incidents that require the coordination of multiple agencies or teams, the Incident Command System is initiated. Having the ability to successfully identify multi-faceted components of a search while inserting the most qualified individuals is a recipe for success.

The Search and Rescue team was partially deployed six times in 2020 to assist patrol in searching for missing and lost persons. Those individuals were located each time.




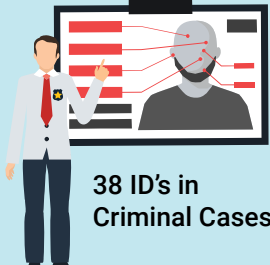




2020 Annual Report

Forensic Unit

The Forensic Unit is staffed by sworn and non-sworn police personnel serving in five details: Crime Scene Processing, Fingerprint Identification, Firearms Examination, Photo Lab and Polygraph. Through these specialties, the Unit is able to support other members of the Police Department in an effort to successfully prosecute criminal cases. Some of the forensic services provided by the Unit include latent fingerprint identification, blood spatter analysis, firearms reconstruction, firearm bullet and shell casing matching, processing and preservation of evidence collected at crime scenes.



<p>For the Record...</p>  <p>2,442 Calls for Service</p>	 <p>66,921 Photos Taken</p>	 <p>6,442 Firearms Examinations</p>  <p>38 ID's in Criminal Cases</p>
 <p>126 Polygraph Exams</p>	 <p>722 AFIS Searches 315 Fingerprint ID's made</p>	



Knoxville Police Department

Criminal Investigations Division

Comprised of a variety of specialty divisions, the Criminal Investigation Division is home to investigators who are dedicated to **Property Crimes, Violent Crimes, Organized Crime** and the **Special Crimes Unit**.

The **Property Crimes Unit** consists of the Burglary & Larceny Detail, Pawn Shop Detail, Auto Theft, the Forgery & Fraud Detail, the Polygraph Unit, and the Crime Analysis Unit. With 12 Investigators, two Sergeants and a Lieutenant, they reviewed 8,961 preliminary investigations of which 3,425 cases were assigned for further investigation. Cadets supplement the investigative cadre by soliciting information both in person and by telephone.

The investigation of crimes against persons including homicides, assaults, rapes, robberies and school/workplace threats of violence fall under the direction of the **Violent Crimes Unit**. Under the direction of a Lieutenant and two Sergeants, the 17 Investigators and one Victim Advocate work tirelessly to bring to justice those who prey on others and cause harm. One investigator is assigned to the Walk-In Warrants Unit to assist victims in securing warrants for misdemeanor offenses. In 2020, the Investigator resolved 690 misdemeanor crimes against person violations. Another investigator is assigned to the Sex Offender Registry where he ensures that all convicted sex offenders residing within the City comply with all requirements mandated by state and federal courts. With nearly 200 sex



offenders residing in the City, the Investigator works closely with Patrol staff and the U.S. Marshal's Office.

The victim advocate assigned to the **Violent Crimes Unit** communicates daily with victims and their families regarding the progress of investigations. Based upon the specific needs of the individuals, counseling and victim compensation recommendations are provided. Working to stabilize the lives of victims and their families is a priority for the advocate. Assisting victims in understanding the criminal justice system alleviates some of the anxiety of pending court proceedings. Working with nearly 504 victims and their families in 2020, the advocate acts as the

KNOXVILLE
POLICE DEPARTMENT
SPECIAL CRIMES UNIT

2020 Annual Report

calming and helpful voice following a violent incident.

The mission of the **Special Crimes Unit** is to protect victims through complete investigations, professional advocacy and holding perpetrators accountable to increase survivor safety. In 2020, the unit's investigators handled 1,297 cases dealing with domestic violence, elder abuse, child abuse, missing persons and human trafficking. These cases are worked in conjunction with the TN Department of Children's Services, TN Adult Protective Services, Knox County Attorney General's Office, the TN Bureau of Investigation and the Federal Bureau of Investigation. Additionally, the Victim Service Advocates assisted 2,607 clients in 2020 with safety planning, the filing of Orders of Protection and referrals for shelter services, legal assistance and long-term counseling.

In order to promote community awareness, the **Special Crimes Unit** made 31 presentations to 923 people on topics such as domestic violence, child abuse and safe relationships. With a focus on the most vulnerable populations, the trainings were held at all area high schools, various college classes, with social service providers, faith groups and employee associations.



The Organized Crime Unit is investigating and targeting narcotics traffickers and users through joint operations with federal, state, local, inter-agency and surrounding law enforcement agencies. On a mission to remove offenders through arrest, prosecution and conviction the team focuses on cases involving cocaine, marijuana, heroin & crystal methamphetamines and prescription pills.

The market value of illegal narcotics remains constant. According to intelligence sources, no single group has a monopoly on the drug trafficking trade in the local area. Despite the best efforts of law enforcement and social service agencies, there has been no significant decrease in narcotics use in the past years. However, communication and intelligence sharing among local, federal and surrounding law enforcement agencies have improved, which may provide an advantage in combating the war on drugs.

In order to ensure a clear flow of information, staff from all of the Criminal Investigation Units meet weekly at COMPSTAT to pass along pertinent data and statistics. Collaborating with agencies from the surrounding region, investigators are able to identify crime trends and potential suspects as well as initiate joint efforts to combat specific criminal activities.



Knoxville Police Department

Internet Crimes Against Children

The Knoxville Police Department is the lead agency in the Tennessee Internet Crimes Against Children (ICAC) Task Force. Funded through both federal and state grants, KPD and the 52 affiliate agencies are dedicated to protecting children from predators that entice and exploit them via the internet.

The Knoxville Police Department Internet Crimes Against Children is made up of the State ICAC Commander, one lieutenant, one sergeant, three investigators, and three computer forensic examiners. These highly trained individuals provide training to other law enforcement agencies regarding investigation strategies and conduct training through various community groups. Educating parents and teachers of the vulnerabilities within the internet can help prevent our children from becoming victims of sexual predators.



Statewide, the Tennessee ICAC Task Force affiliates processed more than 3,700 Cybertips, initiated more than 1,700 investigations, had nearly 750 subpoenas issued, executed over 500 search warrants and arrested nearly 275 suspects for a variety of crimes against children.

Drug Related Death Task Force



Nationwide, there is an opioid crisis and the greater Knoxville area is not immune from this tragedy. A specialized task force was created to investigate the overdose deaths and near-deaths in Knoxville in an attempt to get to the foundation of the problem. In addition to the Knoxville Police Department, partners in this task force include the Knox County District Attorney's Office, Knox County Regional Forensic Center, Knox County Sheriff's Office, Tennessee Bureau of Investigation and the Drug Enforcement Administration.

Investigating more than 300 deaths that were suspected of being drug related, the Drug Related Death Task Force compiled evidence that led to the arrest of 14 individuals on state and federal narcotics charges.

Cases by the Task Force resulted in the seizure of numerous types of controlled substances, including 1.68 kilograms of heroin, 950 grams crystal methamphetamine, six firearms and over \$76,000 in cash. Local agencies who face the same drug problems continue to reach out to the Task Force. This combined effort continues to have an impact on this growing epidemic in our communities.

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Accreditation

International law enforcement standards have been developed by the Commission on Accreditation of Law Enforcement Agencies (CALEA). Since 1992, Knoxville Police Department has been consistently accredited through CALEA with the last award being presented With *Meritorious and Excellence*. Locally the Tennessee Law Enforcement Accreditation (TLEA) program creates standards that provide police and sheriff's departments statewide an avenue to enhance overall agency effectiveness and professionalism. In March of 2011, the Knoxville Police Department was awarded initial accreditation through TLEA and has been reaccredited every three years since.

Accreditation through CALEA requires agencies to follow the best practices developed by the CALEA Board, which provides agencies the tools to achieve superior professional standards. With guidelines that provide a systematic evaluation of all areas of the Police Department operation, a review of policies, procedures and practices are assessed annually.

In December 2004, the Knoxville Law Enforcement Training Academy was awarded the very first CALEA Accreditation for an academy attached to a municipal law enforcement agency. Annual reviews, as well as accreditation assessments that are conducted every four years, have identified KPD's unwavering commitment to training excellence over the last 16 years.

Aside from the police department and the training academy, the Knoxville-Knox County Emergency Communications District also holds CALEA Public Safety Communication Accreditation and has done so since 2002. Knoxville's triple accreditation status prompted the creation of the CALEA Tri-Arc Award. The Knoxville Police Department, Knoxville Law Enforcement Training Academy, and Knoxville-Knox County Emergency Communications District were the very first recipients of this award in 2005 and have continued to be reaccredited in this capacity during each cycle.

The Knoxville Police Department is proud to be able to implement best practice initiatives throughout the organization. Continuing to receive the Reaccreditation with Excellence Award, demonstrates to the community that personnel maintain high professional standards and are committed to serving with distinction. As a member of the Law Enforcement Accreditation Coalition of Tennessee, KPD and the Accreditation Unit provide mentorship to other agencies who are also seeking accreditation through CALEA and TLEA.



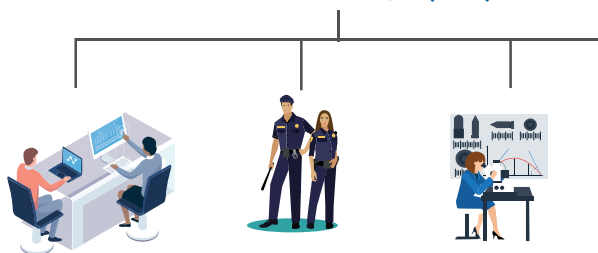
Knoxville Police Department

Budget

2019/20 FY Budget: \$56,650,560



Salaries & Benefits: \$42,252,510



**Services:
\$12,968,170**



**Supplies:
\$1,429,880**



Grant Information	Amount
State ICAC	\$1.2 million (multi-year)
State Office of Criminal Justice Programs – Volunteer Coordinator	\$228,834
State Victims Of Crimes Act (VOCA)	\$170,629
TN Highway Safety Office	\$150,000
Federal ICAC	\$460,891
Federal ICAC Wounded Warrior	\$200,000
Federal Justice Assistance Grant (JAG)	\$138,069
Federal COPS School Violence Prevention	\$465,355
Federal SAMHSA Mental Health First Aid	\$372,678
State Project Safe Neighborhoods	\$69,000
Federal COPS School Security	\$320,460
Federal CESF - Coronavirus	\$349,956
Federal COPS LE Mental Health	\$121,218

2020 Annual Report

Staffing

416

Authorized Sworn
Staff



Deputy Chief
3



Captain
6



Chief
1



Officers
265



Lieutenant
34



Sergeant
58

99

Professional
Staff



226

Officers with a
Bachelor's Degree
or Higher

Knoxville Police Department

Statistics

Crimes against persons:

Murder - 38
 Kidnapping/Abduction - 41
 Forcible Rape - 111
 Forcible Fondling - 81
 Aggravated Assault - 1,141
 Simple Assault - 3,022



Crimes against property:

Burglary - 1,069
 Vandalism - 1,538
 Robbery - 240
 Motor Vehicle Theft - 1,163
 Theft from Motor Vehicle - 1,541
 Shoplifting - 1,783
 Fraud - 513



Crimes against society:

Drugs/Narcotics Violations - 1,255
 Drug/Narcotics Equipment Violations - 1,042
 Animal Cruelty - 27
 Weapon Law Violations - 212



Miscellaneous:

DUI - 314
 Disorderly Conduct - 231
 Drunkenness - 638
 Trespassing - 148



Domestic Violence Victims:

Murder - 4
 Aggravated Assault - 325
 Simple Assault - 1,853
 Forcible Rape - 31
 Kidnapping/Abduction - 23

2020 Annual Report

KPD Annual Totals

Crime Reports:

East District - 12,915
 West District - 11,876
 Central Business District - 1,272
 Total - 26,078

The 26,078 crime reports represents a six percent drop from the total number of crime reports in 2019. Over 49.5 percent of crime reports were taken in the East District, while 45.5 percent were logged in the West District

Calls for Service:

Calls for service decreased slightly in 2020, dropping a little over 2.7 percent compared to 2019. Nearly 59 percent of the calls for service were in the East District. Just over 36 percent were in the West District.



East District - 157,495
 West District - 96,504
 Central Business District - 10,566
 Total - 267,574

Arrests:

East District - 3,473
 West District - 3,485
 Central Business District - 467
 Total - 7,803

Arrests were down roughly 18 percent in 2020 compared to 2019. Arrests totals were nearly identical in the East District compared to the West District.

Citations:

East District Municipal Court - 9,380
 West District Municipal Court - 9,804
 CBD Municipal Court - 355
 East District Warning Citations - 2,531
 West District Warning Citations - 4,153

Crashes:

Fatal Crashes - 28
 Injury Crashes - 1,735
 Property Damage Crashes - 6,886
 Totals - 8,649



Knoxville Police Department

Honor Guard

In 2008 the Knoxville Police Department developed the first stand-alone Honor Guard. The Honor Guard is responsible for providing funeral honors to fallen officers who have retired, passed away while an active department member or died in the line of duty. Conducting coffin watch, a twenty-one gun salute and a color detail are the most noted protocols that are provided at funeral events.

The officers who make up the Honor Guard demonstrate great discipline and come from all divisions across the department. They are called upon to perform a presentation of the colors during opening ceremonies at a variety of events. The Mayor's State of the City Address, Veteran's Day Parade and departmental promotional ceremonies are but a few of the most noteworthy celebrations that begin with a formal presentation of the colors.

The ceremonial presentations of the KPD Honor Guard mirrors the precision adapted from military protocols. One of the highest honors that can be bestowed upon a Police Department Honor Guard is to be requested to participate in a funeral service for another agency who has lost an officer. The KPD Honor Guard has been invited to provide and assist with funeral services across the State of Tennessee, even when the requesting agency has their own Honor Guard team.



Every year during Police Week in May, the Honor Guard participates in the local Police Officer Memorial Ceremony. Additionally, they have had opportunities to travel to compete in the national Honor Guard Competition in Washington DC.

In 2020, the Honor Guard took part in 10 different events, including the promotional ceremony in February and the 2020-A recruit graduation in September.



In Memoriam

killed in the line of duty

Chief Marshal Pesterfield

end of watch: June, 1862

Patrolman William Dozier

end of watch: June, 1868

Patrolman Nathan Haynes

end of watch: June, 1869

Officer George Hoyle

end of watch: September 21, 1890

Officer William Dinwiddie

end of watch: June 19, 1914

Officer Robert Saylor

end of watch: December 23, 1914

Patrolman Mike Wrenn

end of watch: January 1, 1908

Patrolman O.L. Jarnigan

end of watch: January 1, 1908

Officer Sam Hickey

end of watch: June 1, 1913

Patrolman James M. Tillery

end of watch: April 15, 1916

Patrolman Ross B. Hinds

end of watch: June 12, 1921

Officer Herman Rollins

end of watch: March 15, 1939

Patrolman Amos Catlett

end of watch: June 3, 1940

Officer Lester Gwinn

end of watch: January 31, 1955

Patrolman John H. Perkey

end of watch: December 8, 1967

Patrolman John William Phillips

end of watch: April 1, 1969

Officer Mark Anthony "Tony" Williams

end of watch: July 7, 1989

Officer George Michael Bradley

end of watch: September 12, 1993

All gave some. Some gave all.

Knoxville Police Department

A photograph of five police officers in riot gear, including helmets and shields, standing in a line. They are wearing dark blue uniforms with patches that read "KNOXVILLE POLICE".

Do The Right Thing

Do the Very Best Each Day

**Treat Others as You Want
to be Treated**





SERVING AND PROTECTING KNOXVILLE SINCE 1791
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